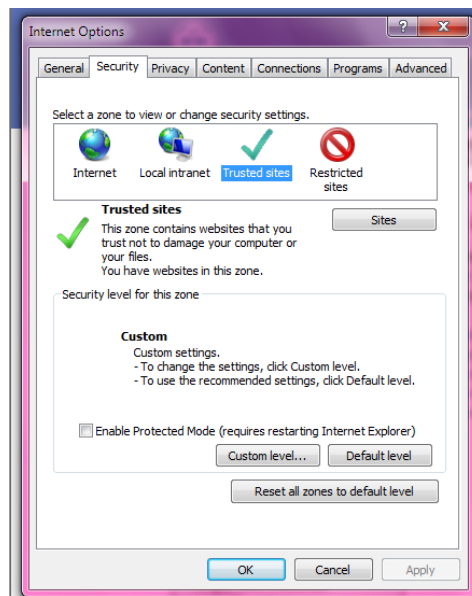


Making the Girlguiding website and Join Us a 'Trusted Site'

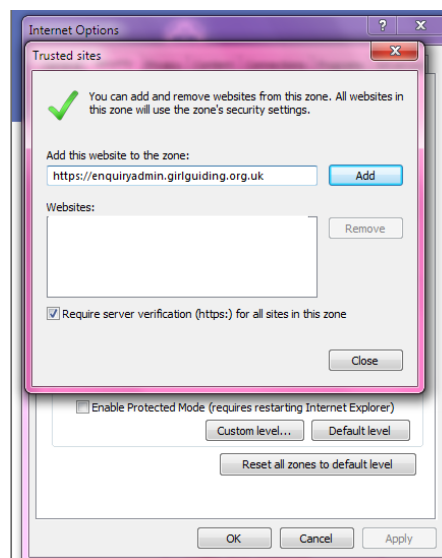
As a password protected site, the Members' Area, Go! and Join Us have a security certificate. Some internet browsers have a high security setting, which means that it will not read the certificate, and not let you log in even if the details are correct.

To prevent this you need all sites as a 'trusted site'. If you are using Internet Explorer follow the instructions below:

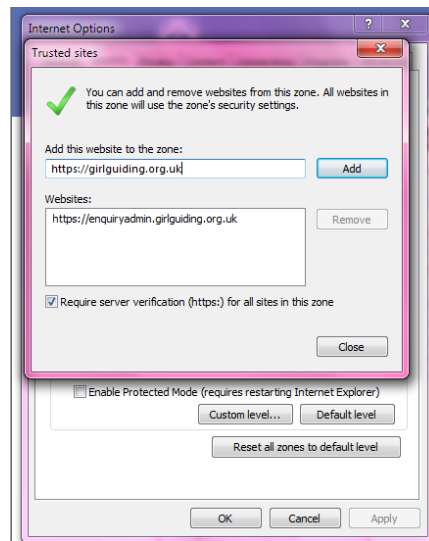
- 1) Click the Tools menu
- 2) Click 'Internet Options'
- 3) The pop up box will appear - select Security then Trusted sites



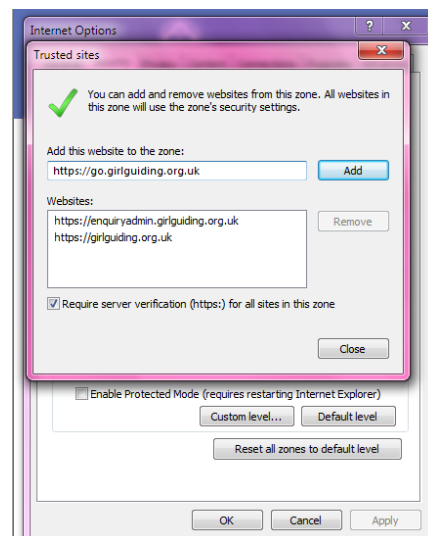
- 4) The 'sites' button will open the window below. Enter the Join Us site (<https://enquiryadmin.girlguiding.org.uk>) in the 'add this website to the zone' box and then click 'add'. The Join Us site will then appear in the 'websites' list.



- 5) Do the same for the Girlguiding website (<https://www.girlguiding.org.uk>). The Girlguiding website will then also appear in the 'websites' list.



- 6) Do the same for the Go! site (<https://go.girlguiding.org.uk>). The Go! site will then also appear in the 'websites' list.



- 7) Click 'close' and then 'ok' to save these changes

This will then let you access the Members' Area and Join Us.